



Quality Policy

At Laser Landscapes and Excavation, we are dedicated to delivering high-quality products and services that consistently meet the needs and expectations of our customers. We believe quality is the foundation of trust, reliability and long-term success, and we are committed to achieving excellence through a culture of continuous improvement. By engaging our people, managing risks, and embracing opportunities, we aim to enhance customer satisfaction and ensure that everything we deliver reflects the highest standards of professionalism and performance.

Laser Landscapes and Excavation is committed to:

- Providing high quality products and services to our customers
- satisfying all applicable quality and regulatory requirements with the aim of maximising customer satisfaction
- maintaining, measuring, reporting and reviewing measurable objectives and targets
- the establishment, implementation and maintenance of the criteria and methods required for the effective operation and control of quality processes
- identifying risk and opportunities associated with the conformity of our products and services
- identifying, evaluating and correcting non-conformances associated with our products and services
- encouraging employees to participate in quality improvement activities
- implementing, maintaining and continuously improving our Quality Management System to enhance performance
- providing adequate resources to achieve the intent of this policy, objectives and targets and all elements of our Quality Management System to the standard of AS/NZS ISO 9001:2016.

This Quality Management Policy shall:

- be available as documented information and to interested parties as appropriate
- be communicated within Laser Landscapes and Excavation

I commit Laser Landscapes and Excavation activities, products and services to this policy.

X 

Andrew Vasiliev

Director, Laser Landscapes and Excavation

17/12/2025